

# Refugee Resettlement in New Zealand

## FACT SHEET FIVE: Volunteer training

Volunteers are required to complete a comprehensive, multi-day training programme prior to being placed with an incoming refugee family.

Training programmes are run in each of the resettlement areas, at varying times throughout the year.

Each training programme covers a range of topics including:

- introduction to the refugee experience
- role of the refugee support volunteer
- teams and teamwork
- refugee health, well-being and education
- key support services
- culture.

Upcoming training schedules

### Auckland

1. Wednesday 28 Oct, 6.30-9pm
2. Wednesday 4 Nov, 6.30-9pm
3. Wednesday 11 Nov, 6.30-9pm
4. Wednesday 18 Nov, 6.30-9pm
5. Wednesday 25 Nov, 6.30-9pm
6. Saturday 28 Nov, 9.30am-2pm
7. Wednesday 2 Dec, 6.30-9pm

A planning meeting will be held on Monday 7 Dec, 6.30pm

Moving Day is Friday 11 December, 10am

All training sessions are held at Red Cross, 33 Lambie Drive, Manukau

### Hamilton

1. Thursday 29 October either 2-5 pm or 6-9 pm
2. Thursday 5 November either 2-5 pm or 6-9 pm
3. Thursday 12 November either 2-5 pm or 6-9 pm
4. Thursday 19 November either 2-5 pm or 6-9 pm
5. Thursday 26 November either 2-5 pm or 6-9 pm

A planning meeting will be held on Thursday 3 December 6-8 pm

All training sessions are held at Red Cross, 422 Te Rapa Road, Hamilton



## Palmerston North

1. Tuesday 20 October 6.15-9.00pm
2. Tuesday 27 October 6.15-9.00pm
3. Tuesday 3 November 6.15-9.00pm
4. Tuesday 10 November 6.15 – 9.00pm
5. Tuesday 17 November 6.15-9.00pm
6. Thursday 19 November 6.15-9.00pm

Date for Pre Intake Meeting will be arranged for each team in the week after training finishes  
Friday 11 December - arrival day (time to be notified)

## Wellington

1. Tuesday 22 Sept, 6.30-9pm - The Refugee Experience
2. Thursday 24 Sept, 6.30-9pm - The Role of the Refugee Support Volunteer
3. Saturday 26 Sept 9am-3pm - Teams and Teamwork/Refugee Culture
4. Tuesday, 29 Sept 6.30-9pm - Refugee Health and Wellbeing
5. Thursday 1 Oct 6.30-9pm - Refugee Education
6. Tuesday 6 Oct 6.30-9pm - Support Services

Friday 16 October - arrival day (time to be notified)

Training sessions for this intake will be held at the Tawa Community Centre, 5 Cambridge St, Tawa, Wellington.

## Nelson

1. Friday 18 September, 6pm – 8:30pm
2. Saturday 19 September, 9:30am – 3:30pm
3. Sunday 20 September, 9:30am – 2:30pm
4. Thursday 24 September, 5:30pm – 8:30pm

\* Please note that this is a guide only; due to speaker availability, session dates and times are subject to change.

For more information about volunteering in your region, please contact –

- Auckland – robert.munnik@redcross.org.nz or 09 621 0013
- Hamilton – Juergen.pothmann@redcross.org.nz 07 850 4663
- Manawatu – Ansie-Jansen.Vuuren@redcross.org.nz 06 351 0798
- Greater Wellington Region – Susan.Clare@redcross.org.nz 04 805 0317
- Greater Wellington Region – Jamie.Shackleton@redcross.org.nz 04 566 9353
- Nelson – jettie.zeestraten@redcross.org.nz 03 548 4978

